

# TERMS OF USE AND CONDITIONS

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The document explains all the rights and responsibilities of a client with respect to accessing our services. It explains our responsibilities and services in details, the scope of our services, the deliverables, and all the cost involved.

[Please make sure you read carefully].

## **Web & Mobile development**

Our primary tasks and scope is to develop a product for you based on your specifications. All the front-end and the backend coding we do it for you. We do not give you a semi-finished product where you must go and complete it yourself. We program all the stunning UI/UX design for you, and also program both the server and the database for you

## **What is not included?**

We do not primary provide you with a **Domain name** for your site or app, that is all dependent on you. You can buy a domain name from any company of your choice. All the costs involved in buying your domain name and all annual payment are fully on you.

We provide assistance to **Hosting packages** available with different companies but the cost involved in hosting and maintaining your space on the internet is fully on you. The monthly hosting fees will not be handled by us, but that is part for your business expense on monthly basis

All the cost of managing, and **Storing of data** with cloud services or other database systems are fully on you.

However please note: we do provide assistance on Domain name registrations, Hosting, and database solutions for your site. NOTE: hosting package include a database in most instances

## **Costs**

- Website/ mobile app fee – this is a once-off payment for the actual application that is built for you. The cost varies, it dependent on many factors including the kind of functionality & size of the website or a mobile app. Amongst other factors includes maintenance of the site and all related software. The cost may change in the process, should you decide to change the scope of the product during the development phase.
- Domain name registration fee – this is the annual cost for any chosen name of your website. The average price for buying a domain in R99

- Hosting fee – this is a monthly fee to secure space on the internet for your online content. The average cost of hosting your site is R30 a month

### **Upfront Deposit**

A minimum amount of 20% of the total cost of a product is required before we start to render any service to (this amount is calculated based on the once-off application fee i.e your website or mobile apps).

### **Additional Services (OPTIONAL)**

We provide extra service than just creating and hosting a site for you, these are charged separately they include:

- Maintenance of the site
- Improvements and modifications of your site
- Major design you want to include in the future
- Software update
- Content Update
- Blog Posts

### **Other Related Costs (OPTIONAL)**

The following cost do not form part of the initial service offering to you, but can be included upon your request at a specified fee

- Social media marketing like Facebook (content related to your website or app)
- Any graphic design like videos, creation of logo, symbols for your brand, picture. These are usually provided by you
- Business cards, Posters ,Flyers related to your brand
- Paid advertising, Search Engine Marketing, Content Marketing. [Note:These are not our primary services ]

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[Please note: all the laws of consumer protection act, national credit act, privacy apply]